**ERNEST SHAPOVALOV**

Saint-Hubert, Quebec, Canada  
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**PROFESSIONAL SUMMARY**

Solution-driven software developer with hands-on experience in application development, programming analysis, and ERP customization. Strong problem-solving and analytical skills, with a keen eye for detail. Adaptable team player with a client-focused approach and a passion for crafting efficient, high-quality solutions.

🔹 **Languages**: Fluent in English and French | Bilingual in Ukrainian and Russian

**TECHNICAL SKILLS**

* **Backend**: C#, Java, PHP, Python, COBOL, RPG, ASP.NET MVC, Entity Framework, Spring Boot, JUnit5
* **Frontend:** JavaScript, HTML5, CSS, Web API, XML, JSON, jQuery, Bootstrap
* **Databases**: MySQL, PL/SQL, MS SQL Server, Dynamo DB, MongoDB
* **Development Tools & IDEs**: Visual Studio (2019-2022), IntelliJ, NetBeans, Android Studio, Eclipse, Notepad++, Unity
* **Version Control**: Git, GitHub, Bitbucket
* **Software & Tools**: Copilot, ChatGPT, SSRS, Office 365, Microsoft Visio, Jira, SCRUM Agile, TDD, BDD
* **Networking & Virtualization**: Cisco, Windows Server, VMware, AWS
* **Operating Systems**: Windows, Linux, Android

**PROFESSIONAL EXPERIENCE**

**Analyst Programmer & Business Operations Specialist**

**Solutions Winversion inc. | 2024 – Present**

* Developed a scalable digital platform to support the rapid expansion of the company.
* Designed and implemented both front-end and back-end web solutions, ensuring seamless database management and cloud integration with the help of AI assistants.
* Conducted in-depth research to support the legal and regulatory compliance of the business.
* Managed business process optimization strategies to streamline operations and improve efficiency.
* Assisted in the officialization process by handling paperwork, documentation, and operational structuring.

**Medical Interpreter**

**Kelly Services | 2024**

* Provided real-time interpretation for medical, insurance, banking, and social services calls (English ⇆ Russian).
* Ensured clarity and accuracy in communication while maintaining confidentiality.
* Quickly adapted to industry-specific terminology and client needs.

**Analyst Programmer**

**EC-Solution | 2023**

* Developed and customized ERP applications based on client requirements.
* Wrote clean, efficient C# code while maintaining software quality standards.
* Designed dashboards and reports using SSRS (RDL).
* Conducted integration testing and troubleshooting for system anomalies.
* Collaborated with clients and team members to refine solutions and enhance functionality.

**Solution Developer**

**Skytech Communications | 2021 – 2022**

* Developed and enhanced web and desktop applications using C#, JavaScript, and MS SQL.
* Implemented dynamic web content with JavaScript, jQuery, and AJAX.
* Designed and managed multilingual support using dictionary files.
* Diagnosed and resolved software bugs reported by users and QA teams.
* Contributed to key software products:
  + [Omnivox](https://www.skytech.com/en/omnivox.sky)
  + [LEA](https://www.skytech.com/en/lea.sky)
  + [Clara](https://www.skytech.com/en/clara-pedagogie.sky)

**EDUCATION**

🎓 **Bachelor of Engineering (BEng) in Software Engineering** *(Ongoing)*  
Concordia University, Montreal, Quebec

🎓 **Associate’s Degree (DEC) in Computer Science Technology – Administrative Data Processing** *(2021)*  
Champlain College Saint-Lambert, Longueuil, Quebec

🎓 **High School Diploma (DES) – Science & Technology Focus** *(2017)*  
Mgr-A.-M.-Parent High School, Longueuil, Quebec

**VOLUNTEERING EXPERIENCE**

**Cabin Leader**

**Parkside Ranch Summer Camp | Summers 2017 – 2021**

* Supervised and mentored groups of 8 teenagers in a summer camp setting.
* Fostered a safe, engaging, and respectful environment.
* Delivered clear instructions in both English and French.

**ADDITIONAL LINKS**

📌 **Projects & Contributions:**

* [EC-Solution ERP Software](https://www.e-c-solutions.com/en/epicor-erp-softwares/kinetic/)

**Ernest Shapovalov**

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